

## WARRANTY MQ.



Thank you very much for purchasing an Icetech ice-making machine.

If you need any information, technical/sales support, use and maintenance advice, do not hesitate to contact our SERVICE Department by email [service@icetechice.com](mailto:service@icetechice.com), telephone +34 961 667 639, fax +34 961 668 100, etc. You can also find information about our products on our website [www.icetechice.com](http://www.icetechice.com).

We also want to inform you of the warranty conditions of the Icetech product, so it is important that you read this document.

To activate this warranty, you must prove the date of purchase of the equipment and its model and serial number by presenting the relevant purchase receipt. We recommend that you register your product. For this, simply enter our website [www.icetechice.com](http://www.icetechice.com) in the SERVICE menu, REGISTRATION OF WARRANTIES tab, and complete the form.

It is a simple process that will facilitate processing and enable us to provide a personalised service based on your needs and the product purchased.

### WARRANTY CONDITIONS

Icetech guarantees for a period of 24 months after your purchase the proper operation and quality of the product owned by you.

The warranty does not include any particular stipulation that our distributor may have assumed with you, resulting from the purchase of your new machine.

For the application of the guarantee it is required that the machine operates under the conditions specified by the manufacturer. In areas with excessively hard or soft water, those with a hardness index lower than 15°F or higher than 40°F, it is necessary to install suitable filters to protect the machines. The guarantee will be void if the protection filters are not installed.

### WHAT THE WARRANTY COVERS

The Icetech warranty includes the right of free replacement of any component of the product purchased by you that has any assembly or manufacturing defect, or malfunction, provided this is due to a manufacturing fault.

### WHAT THE WARRANTY DOES NOT COVER

Icetech as a manufacturer cannot be responsible for certain aspects outside of manufacturing, so there are certain faults caused by its use that are not covered by our warranty.

The User Manual that accompanies the machine details all the recommendations for its installation, use and maintenance. Please follow the instructions. Any flaw, failure or damage caused by poor installation or improper use is excluded from our warranty.

In case of any doubt, please refer to the manual on our website [www.icetechice.com](http://www.icetechice.com)

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Provided below is a general description of covers EXCLUDED from the Icetek warranty:

- Labour, travel and transport.
- The repair of faults for causes unrelated to the design or manufacture of our machines (power failures), or for causes resulting from misuse.
- Repair due to connecting to undersized electric networks or with a different voltage to that indicated on the nameplate.
- Resolving faults in the machine caused by damage not related to the manufacturer but resulting from external causes, flaws due to impact, damage caused by natural phenomena or external factors such as increases in water pressure or tension.
- The purchase of ice by the user of the machine.
- Damage caused by the intrinsic characteristics of water, incorrect installation or poor maintenance of the appliance.
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Our WARRANTY will be annulled in the following circumstances:

- Improper use of the machine.
- Use of inappropriate chemicals.
- Do not protect the machine with filters or anti-scale systems when the network water has a hardness index lower than 15°F\* or higher than 40°F\*.
- Manipulation by persons not authorised by Icetek or the use or replacement of parts or accessories that are not original Icetek parts or accessories.
- Placing the appliance outdoors, near heat sources or poorly ventilated areas.
- The change or modification of any component or set, particularly the refrigerant circuit.

### IMPORTANT

Safeguard the purchase receipt to be entitled to this warranty. You must prove to Icetek the date of purchase of the machine.

We invite you to register your Icetek machine during the first few days of operation to always ensure you receive the best service and to facilitate the warranty procedure. You can do so on our website [www.icetechice.com](http://www.icetechice.com). The warranty is voided if this registration is not completed within thirty days of installation.

This warranty is international and applicable to all Icetek products sold by an authorised distributor that offers the guarantees contained in this document.

The warranty contained in this document is supported by Icetek. We do not offer any other express, implied or other form of warranty for the Icetek product. To the extent permitted by applicable law, Icetek is not responsible for any fault, restriction, inconvenience or inability to use this machine, not for

\* °F = Degree of water hardness.

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breach of any express or implicit warranty. Welcome to Icetek, we hope you enjoy your machine.